

**DATA PELANGGAN - Customer Data**

No. Pelanggan - Customer ID :           Username : \_\_\_\_\_

Nama pemilik rekening - Account holder : \_\_\_\_\_

Nomor untuk dihubungi - Contact number : Rumah - Residence : \_\_\_\_\_ - \_\_\_\_\_ Handphone : \_\_\_\_\_ - \_\_\_\_\_  
Kantor - Office : \_\_\_\_\_ - \_\_\_\_\_ Fax : \_\_\_\_\_ - \_\_\_\_\_  
E-mail : \_\_\_\_\_

Jenis Layanan - Current service type : \_\_\_\_\_

**LAYANAN - Service**

**Corporate Service**

**Retail Service**

Merubah layanan menjadi - Changing current service type to become :

Merubah layanan menjadi - Changing current service type to become :

- Premier service
  - \_\_\_\_\_ Kbps
  - \_\_\_\_\_ Kbps (Additional Local Bandwidth)
- Optima Service
  - A  B  C  D  E
- Broadband service
  - XCESS SOHO : \_\_\_\_\_ Mbps
  - XCESS SOHO Wirelless - Bronze / Silver / Gold / Platinum
- Data Communication / Global Ethernet : \_\_\_\_\_ Kbps
- Financial Data Access : \_\_\_\_\_ Kbps
- ADSL Unlimited
- Others \_\_\_\_\_

- DirectNet PLAY Bronze / Silver / Gold
- DirectNet MALL Lite / Value / Basic / Plus / Premium
- CBN Fiber 50 / 100 / 250 / 500 / 1Gbps
- CBN Fiber SOHO 30 / 50 / 100
- Others \_\_\_\_\_

**Petunjuk - Instruction :**

Penurunan jenis hanya dapat dilakukan di akhir bulan. Bila Pelanggan ingin merubah jenis layanan menjadi yang lebih tinggi, maka harus membayar selisih biaya Registrasi dari jenis layanan baru yang diinginkan di bulan berjalan. Untuk penurunan jenis layanan ke Anywhere Basic, apabila tidak ada konfirmasi dari Pelanggan, maka semua alamat email yang diasosiasikan di Customer ID tersebut akan dihapus. - Downgrading service can only be done at the end of the billing cycle. To Upgrade a service Type, customer has to pay registration charge of the new service type as per deducted with registration charge already paid for the first service. For any service downgrade to Anywhere Basic, should there be no confirmation from the Customer, any associated email address within the Customer ID will be deleted.

Harap paraf apabila Anda telah memahami pernyataan di atas - Please initial that you have understood the statement stated above

Tanggal - Date \_\_\_\_\_

Bagian ini diisi oleh CBN - To be completed by CBN	
Tanggal efektif - Effective date	_____
Email Utama - Username	_____
Customer ID	_____
Harga belum termasuk PPN 10% - Prices excludes VAT 10%	

\_\_\_\_\_  
Tanda tangan - Signature