



## FORMULIR RESET PASSWORD PASSWORD RESETTING FORM

**PT. Cyberindo Aditama**  
Cyber 2 Tower, 33rd Floor  
Jl. HR Rasuna Said Blok X5 No. 13  
Jakarta Selatan 12950  
Phone : (62-21) 299 64 900, (62-21) 5799 4500  
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Website: <https://cbn.id>

### DATA PELANGGAN - Customer Data

No. Pelanggan - Customer ID :

Nama pemilik rekening - Account holder : \_\_\_\_\_

Tanggal lahir - Date of birth : \_\_\_\_\_ Jenis Kelamin - Sex :  Pria - Male  Wanita - Female

No. Identitas - Identity No. (KTP/Passport/KMIS) : \_\_\_\_\_

Nama perusahaan - Company name : \_\_\_\_\_

Nomor NPWP - Tax registration number : \_\_\_\_\_

Pihak yang dapat di hubungi - Contact Person : \_\_\_\_\_

Nomor untuk dihubungi - Contact number :  
Rumah - Residence : \_\_\_\_\_ - \_\_\_\_\_ Handphone : \_\_\_\_\_ - \_\_\_\_\_  
Kantor - Office : \_\_\_\_\_ - \_\_\_\_\_ Fax : \_\_\_\_\_ - \_\_\_\_\_  
E-mail : \_\_\_\_\_

### LAYANAN - Service

1. Password minimal 8 karakter, maksimal 16 karakter - *Minimum 8 characters, and maximum 16 characters.*
2. Password sementara terdiri: Minimal 1 huruf kecil, 1 huruf besar, 1 angka dan 1 karakter khusus (!\$%&?#.) - *Temporary password must contain: Minimum 1 lowercase, 1 uppercase, 1 numeric and 1 non-alphabetical (!\$%&?#.)*
3. Password tidak boleh mengandung username atau nama e-mail - *Password must not contain username or email name.*
4. Password login dan e-mail adalah berbeda. Harap diperhatikan untuk masing-masing password yang akan direset - *Login and e-mail passwords are two different passwords. Please fill in each password to reset.*

Harap beri tanda (X) pada pilihan Anda - *please mark your choice with (X)*

Connection  E-mail  WiFi  Member Center

Me-reset password menjadi - *Resetting the password become:*

Nama Domain - *domain name* :

Me-reset password untuk email - *Resetting the e-mail password for :*

1. \_\_\_\_\_@\_\_\_\_\_
2. \_\_\_\_\_@\_\_\_\_\_
3. \_\_\_\_\_@\_\_\_\_\_
4. \_\_\_\_\_@\_\_\_\_\_

Harus diganti setelah aktivasi - *Should be changed following the activation.*

**UNTUK MENJAGA KERAHASIAAN PASSWORD ANDA, SEGERA GANTI PASSWORD SEMENTARA ANDA SETELAH DAPAT DIGUNAKAN - TO MAINTAIN THE PRIVACY OF YOUR PASSWORD PLEASE CHANGE YOUR TEMPORARY PASSWORD AS SOON AS IT COULD BE USED.**

Tanggal - Date \_\_\_\_\_

- Pelanggan bersedia bertanggung jawab atas segala kerahasiaan password dan penggunaan rekening Internet atas nama username dia tas. Pelanggan bertanggung jawab atas segala keterangan yang di berikan dalam formulir ini - *Customer shall be responsible for confidentiality of any password and any use of Internet account by the username above. Customer shall be responsible fo any information given herein.*
- Harap sertakan foto kopi bukti diri (KTP) (tanpa bukti diri dan tandatangan, kami tidak dapat memproses reset password pelanggan ) - *Please Attach the copy of your ID (Passport / KIMS) (we can not proceed your request without copy of ID and signature)*

\_\_\_\_\_  
Tanda tangan - Signature